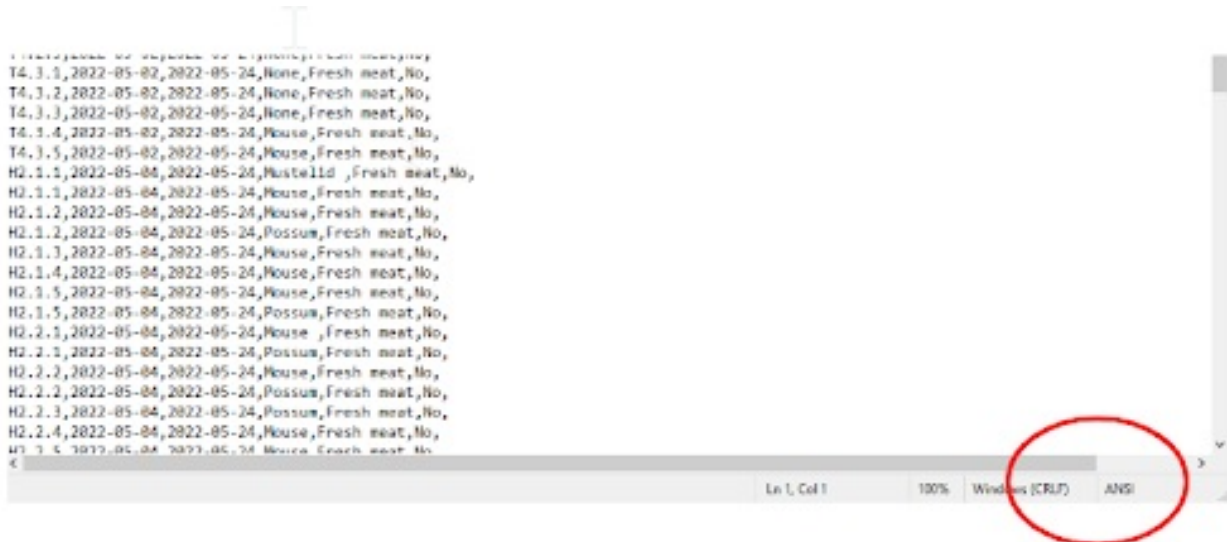


# Why can't I import data? it says I'm not using the correct file encoding.

If your CSV file is not being accepted and it says "Source file is not in UTF-8 encoding", you may need to download it using another file code. In the case below ANSI needed to be substituted with Windows 1254



The image shows the 'Import' form in the trap.nz web application. The form includes fields for start\_date, end\_date, line, species, protocol, disturbed, recorded\_by, and notes. The 'File encoding' dropdown is set to 'Windows-1254', which is circled in red. The status bar at the bottom indicates 'Ln 1, Col 1', '100%', 'Windows (CR/LF)', and 'ANSI'.

🔄Revision #1

★Created 8 August 2022 21:05:53 by Lenore Winterburn

🔧Updated 9 April 2024 01:40:08 by Lenore Winterburn